



THE PEDIATRICIANS OF HYDE PARK, LLC

When to Call Us

The Pediatricians of Hyde Park are committed to your child's health. If you have concerns or questions about your child's health, we welcome your telephone calls. This article will serve as a helpful guide in determining when and how to contact us.

When to Call 911

If you are ever afraid that your child may have a life-threatening emergency, call 911 immediately. Some examples of 911 symptoms include if your child is not breathing, is unconscious, is bleeding severely or is having a seizure.

When to Call Poison Control

If your child may have eaten or drunk something poisonous, call the poison control hotline immediately at 1-800-222-1222. If you are not sure whether or not to call poison control, call us; we can help you decide.

When to Call After Hours

If you believe your child has an emergency or urgent concern that cannot wait until the office is open, call us immediately. Some examples of symptoms to prompt After-Hour Calls include:

- Trouble Breathing
- Severe Pain
- Stiff Neck
- Prolonged/Inconsolable Crying
- Sick Newborn Babies (Babies 6 weeks of age and younger are at higher risk when they are sick. If your baby has a fever, rectal temp of 100.4 or above, or is acting sick – call us right away.)
- Severe Vomiting or Diarrhea/Dehydration (urinating less than 3 times in 24 hours)
- Not using an Arm or Leg
- Eye Injury
- A rash accompanied by a fever

This is not a complete list. You know your child best. If you are worried that your child has any problem that can't wait until the office is open – call us. As a general rule, we do not call in antibiotics or other medications without seeing your child first. For refills of medications, please call during regular office hours.

When to Call the Office

In addition to calling us in order to schedule appointments and refill medications, we encourage you to call our office with non-emergent questions and concerns about your child.

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